

Personal Learning Device (PLD) Briefing for Parents

Jan 2024

This deck of slides will be available at
<https://go.gov.sg/nhndlp>



Scope of Today's Briefing

Learning with PLD in Nan Hua
Device Information
Funding Information
Routines and Cyber Wellness
Device Management Application

The National Digital Literacy Programme (NDLP)

1. The NDLP was launched in March 2020 to help students **strengthen their digital literacy** and **acquire digital skills** needed to navigate an increasingly digitalized world.
2. Under the NDLP, every student will **own a school-prescribed personal learning device (PLD)**. Students may use funds from their Edusave Account to pay for the PLD.

Intended Outcomes

The use of the PLD for teaching and learning aims to:



**Support the
Development of
Digital Literacy**



**Support Self-Directed
and Collaborative
Learning**



**Enhance Teaching
and Learning**

Learning with a Personal Learning Device (PLD) in Nan Hua High School

How will your child use the PLD?

At Nan Hua High School, your child will be using the PLD



to manage their
own learning and
develop 21CC



to interact with
the teacher in and
out of class



to collaborate
with peers and
learn together



to develop digital
competencies
and extend their
learning beyond
the core
curriculum

Device Information

Why the iPad?



Superior Inking Function
Mobile and Versatile
Long Battery Life
Lightweight
Longevity

Nan Hua High School's PLD Bundle



Model: Apple iPad 10.9 10th Gen

- **Processor: A14 Bionic Processor**
- **Memory (GB): 4GB**
- **Storage (GB): 64GB**
- **Enhanced Bundle Warranty: 3-Year carry-in warranty**
- **Enhanced Bundle Insurance: 3-Year insurance**

Add-on/Accessories Item(s):

- **Apple Pencil (USB-C)**
- **Logitech Ruggedized Combo 4**

The price of the device bundle (inclusive of GST) is:
S\$1,025.60



Insurance and Warranty

Insurance*

The device insurance coverage includes:

Damage to or loss of device from the following which are non-manufacturer defects or internal mechanical faults:

- a) Fire
- b) Lightning
- c) Power Surges
- d) Accidental e.g. water spillage, drop etc
- e) Theft due to forcible entry
- f) Robbery

Warranty

The device warranty warrants that each device is free from defects in materials and workmanship under normal use during the warranty period.

****The insurance coverage is only applicable to situations of damages and loss where the student has taken precautions to safeguard the device.***

Enhanced Device Bundle

- ✓ 3-year insurance + 3-year warranty
- ✓ Allows for 2 repairs or 1 replacement

Note:

Once insurance is claimed for a replacement device, the insurance coverage will cease and the replacement device will not be covered by insurance.

Service Centres

No.	Service Centre Location	Service Centre Number	Service Centre Email	Service Centre Operating Hours
1.	QCD Technology @ Westgate (450m from Jurong East MRT)	6515 2010	support_westgate@qcd-tech.com	Mon – Fri: 1000 – 1800
2.	Apple Retail Store @ Jewel Changi Airport (220m from Changi Airport MRT)	800 186 1087	https://getsupport.apple.com	Mon – Thu: 1100 – 2100 Fri – Sun: 1100 – 2200
3.	Apple Retail Store @ Orchard Road (400m from Orchard MRT)	800 186 1087	https://getsupport.apple.com	Mon – Sun: 1000 – 2200
4.	Apple Retail Store @ Marina Bay Sands (220m from Bayfront MRT)	800 186 1087	https://getsupport.apple.com	Mon – Sun: 1100 – 2200

Can I opt not to purchase if I already have an existing iPad?



You may if the following conditions are met:

- Can run on the latest iOS 17
- Compatible with Apple pencil
- Factory reset will be required
- Complete with stylus and keyboard
- Sign in the School Managed Apple ID

You may refer to our website for a complete list of compatible devices.
(available in Jan 2024)

Frequently Asked Questions

Q. Can I purchase another device instead? (e.g. Macbook, Chromebook)

A: No. A homogeneous ICT environment in the classroom facilitates teaching and learning.

Q. Can I upgrade my specs to cellular version, or to a higher storage?

A: No. It will be a standard order for all students.

Q. Will the iPad be sufficient for HBL? Do I need to purchase another device at home?

A: The iPad will be able to satisfy most of your child's learning needs.

Funding Information

Funding Support for Singapore Citizen (SC) Students

- **The cost of the device bundle can be paid using your child's/ward's Edusave account**, after setting aside provision for payment of miscellaneous fees.
- To ensure the affordability of devices, MOE has provided Edusave top-ups of \$200 in 2020 to 2022, and \$300 in 2023, to all eligible Singaporean students in primary and secondary schools.
- This is on top of the annual \$290 credited into the Edusave account for Secondary School students and \$230 for Primary School students.

Check your Edusave balance: 6260 0777 (24 hr automated hotline)

Funding Support for Singapore Citizen (SC) Students

- For SC students who are on MOE Financial Assistance Scheme or whose family's monthly income meets the following criteria:

Gross Household Income (GHI) \leq \$3,000, or
Per Capita Income (PCI) \leq \$750

MOE will subsidise 50% of device bundle cost or \$350, whichever is lower.
- The remaining amount will be payable from the students' Edusave account. If there is insufficient balance in the students' Edusave account for the remaining amount, MOE will provide additional subsidy so that the cash out-of-pocket (OOP) is \$0.

Financial assistance available for PLD

Mdm May Yeo, Admin Manager
Mdm Mary Lau, Corporate Support Officer

Tel:
67788303

Funding Support for Singapore Citizen (SC) Students

- For SC students whose family's monthly income is:
 $\$3,000 < \text{Gross Household Income (GHI)} \leq \$4,400$, or
 $\$750 < \text{Per Capita Income (PCI)} \leq \$1,100$
MOE will subsidise 30% of device bundle cost or \$200, whichever is lower.
- The remaining amount will be payable from the students' Edusave account. If there is insufficient balance in the students' Edusave account for the remaining amount, MOE will provide additional subsidy so that the cash out-of-pocket (OOP) is not more than \$50.

**Financial assistance
available for PLD**

**Mdm May Yeo, Admin Manager
Mdm Mary Lau, Corporate Support Officer**

**Tel:
67788303**

Funding Support for Singapore Citizen (SC) Students

- SC students whose family's monthly Gross Household Income (GHI) > \$4,400 or monthly Per Capita Income (PCI) > \$1,100, no subsidy will be provided. Parents/Guardians can use their child's/ward's Edusave or cash to defray the device bundle cost.

Routines and Cyber Wellness

Supporting Students in the Safe and Effective Use of PLD

Classroom Management & Routines

Acceptable Use Policy
iPad Routines
Apple Classroom

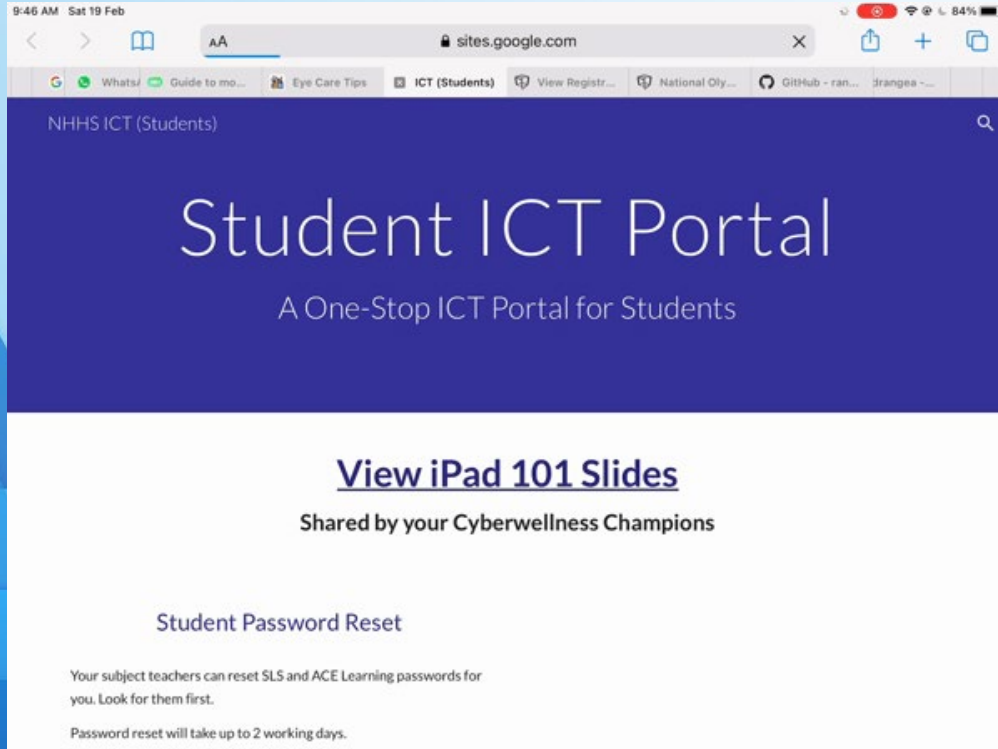
Educating Students on Digital Literacy and Cyber Wellness

DL & CW programmes
Student ICT Portal
Cyber Wellness
Champions

Device Management Application (DMA)

School-placed
restrictions on web
content and screen
time

Student ICT Portal



What's in the portal?

- Helpdesk
- Loan forms
- User Guides
- Cyber Wellness Resources

Helpdesk

PDLP Helpdesk

For help with:



Look for the ICT Team at the ICT Office.
They will let you know if your device needs to be repaired.

ICT Office, Level 4 (Above Com Lab 3)

PDLP Helpdesk

PDLP Helpdesk



- Computer Lab 3
- Computer Lab 2
- Computer Lab 1

OPERATING HOURS

The PDLP Helpdesk will be manned during operating hours from 2nd Aug 2021 to 31st Aug 2021.

Mon	2.50pm - 3.20pm
Tues	2.50pm - 3.20pm
Wed	2.25pm - 2.55pm
Thurs	2.25pm - 2.55pm
Fri	2.25pm - 2.55pm



ICT Office, Level 4 (Above Com Lab 3)

Parents as Education Partners

Support at Home

- **Remind your child the iPad is a personal learning device intended for learning purposes.**
- **Teach your child to take responsibility for his own learning.**
- **Model good digital habits for your child.**
- **Navigate the internet together to understand his usage.**
- **Set ground rules for internet use.**

Role of Device Management Application (DMA) In Supporting Student Learning

Device Management Application

- Your child's PLD will be installed with a Device Management Application (DMA) to provide a safer digital environment for learning.
- Installation of the DMA will be performed after the collection of the device. Students will be guided on the installation.
- This applies to both devices purchased through the school and student-owned devices that parents/guardians opt for the student to use in-lieu of the school-prescribed PLD .
- The DMA will be funded by MOE and will be uninstalled from the device when your child graduates/leaves the school.

Management of the iPad



Designed for Schools. Loved by Parents.

- Management of Webfilter
- Management of Apps
- Management of iPad restrictions

Data Collected and Access Rights

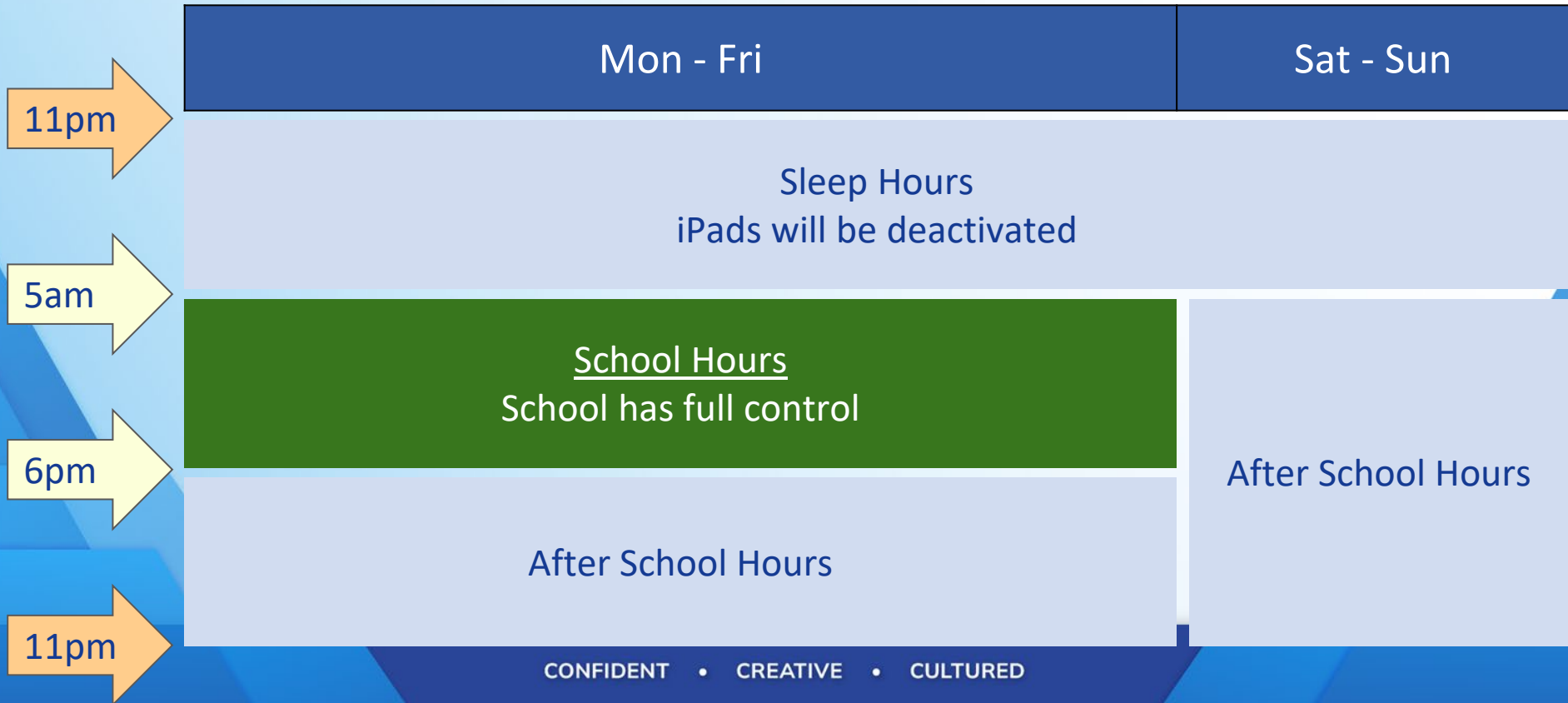
The DMA does **NOT** collect any of these data:

- Login IDs and passwords entered into websites or into any applications.
- Actions performed (e.g. posts, online comments, shopping cart, etc.) when visiting websites and using apps
- Documents and photos stored in the iPads
- iPad location
- Webcam videos and microphone recordings

Data Security

- All user data collected through the DMA will be stored in secure servers managed by appointed DMA vendors with stringent access controls and audit trails implemented. The DMA solutions are used are cloud-based Software-as-a Service (SaaS) solutions and are trusted solutions that have been operating for many years. They have also been subject to regular security review and assessment by independent reviewers.

DMA Overview



Providing Parents/Guardians with Greater Choice of After-School DMA Parent Options

The following tables outline the different levels of restrictions, controls, and monitoring for the different DMA options after school hours.

Default	Option A	Option B
<p>In-school DMA settings will continue after school hours</p>	<p>Parents/Guardians can modify the DMA settings after school hours</p>	<p>Parents/Guardians can choose to disable DMA after school hours</p>
<p>For parents/guardians who want their child's/ward's use of the device to be restricted only to teaching and learning, and prefer to leave it to the school to decide on DMA settings after school hours.</p>	<p>For parents/guardians who want more leeway over the use of the device, and prefer to take charge of the level of restrictions for their child's/ward's use of the device after school hours.</p>	<p>For parents/guardians who do not want their child's/ward's use of the device to be regulated by DMA after school.</p>

To request for Option A/B, please write in to dma@nhhs.edu.sg

Providing Parents/Guardians with Greater Choice of After-School DMA Parent Options

	Default	Option A	Option B
Protecting students from objectionable content	MOE/school sets level of web content filtering	Parents/Guardians can apply additional content filtering	No content filtering
Reduce distractions from learning through control of applications	Parents/Guardians and students are <u>unable</u> to install additional applications	Parents/Guardians and/or students can install additional applications after school hours, but these applications are disabled during school hours	
Limit screen time	School sets hours during which students are able to use the device online	Parents/Guardians can modify the amount of screen time	No control over screen time

Providing Parents/Guardians with Greater Choice of After-School DMA Parent Options

	Default	Option A	Option B
Parent/guardian account	Provided to allow monitoring of PLD activities after school hours		Not provided
Monitor students' cyber activities	Parents/Guardians can track their child's/ward's browser history after school hours		Parents/Guardians will not be able to monitor or control their child's/ward's use of the device through the DMA after school hours No data* will be collected during use of PLD after school hours

Additional Resources for Parents



<https://go.gov.sg/nhndlp>

Thank You



<https://go.gov.sg/nhndlpfaq>

Frequently Asked Questions